



EMPLOYMENT OFFER FORM (EOF)

International YMCA

We build strong kids,
strong families,
strong communities.

Employer completes section 1. Participant completes section 2.

Please type or print neatly!!

Participant's Name:

1. Employer Section

Company Information

Company Name: Royco Hotels / Super 8

DBA:

Address: 309 N. 5th Street

Tax ID:

City, State, Zip Code: Norfolk, NE 68701

Web Site: www.roycohotel.com

Name of Supervisor: Shirley Gribb

Title: Director Training/Development

Business Telephone: 403-253-2050

Fax: 403-255-3041

Mobile Telephone: 403-708-6413

E-mail: sgribb@roycohotels.com

Job Information

Employment Site: Super 8 Motel

Address, City, State, Zip Code: 527 South Webb Road, Wichita, Kansas 67207

Employed from: _____ to _____
(mm/dd/yyyy) (mm/dd/yyyy)

Job Title: Front Desk Agent

Job duties: See Job Descriptions Attached

Cross trained to Night Audit

Contact Name: SONDRA MASKRID

Telephone: 316-686-3888

Wage per hour: \$ 8.00 # of hours per week: 32-40

End of season bonus? Yes/No If yes, amount? —

* Additional hours available on Night Audit (higher rate)

Accommodations provided? Yes/No Cost of accommodations per month/week: 250-300/mo Amount of deposit: unknown

Accommodations shared? Yes/No Number of student per room: TO BE Other fees/expenses (linens, utensils, etc.): ?

House/apartment owned by: _____ Relationship to company: _____

If accommodations not provided, company will assist by: Hotel accommodation onsite for 2 weeks

Is transportation to and from work provided? Yes/No If no, describe options: Public transit available / Manager to assist as required

Signature

I certify that I am an employee of the above named company and am authorized to complete this document. I certify that the participant named above has been offered a temporary position with our company, that compensation is at the prevailing wage, and that all information is true. I understand that YMCA Summer Work & Travel participants may begin working and may be paid for their work upon providing a receipt that they have applied for a SSN and that a SSN is not required to begin working or to be paid. I agree to notify the YMCA if the participant changes the employment site, is terminated, or leaves employment before the agreed upon date.

Name: Shirley Gribb

Title: Dr. Training Development Telephone: 403-708-6413

Signature: _____

E-Mail: sgribb@roycohotels.com

Date form completed: _____

2. Participant Section

Signature

I understand that this job is not firm and may be revoked for reasons sufficient to the Employer at any time before or after I start working. I agree to work no more than four months (120 days) in total. I understand that this job can be terminated at any time by myself (with two weeks notice provided to my supervisor) or by the Employer (for any legally permissible reason). I understand that my hours of work, duties and responsibilities may change at the sole discretion of the Employer in accordance with US law.

Name: _____

E-mail: _____

Signature: _____

Date: _____

Uniform/Dress Code Requirements

Do students need to purchase specific clothes or footwear? **See below**

Details: One Light Blue Smock and One pair of Navy Blue Cotton Pants are provided at no cost. Comfortable Closed toe shoes are required but can be brought with them if they choose. .

Housing

Is housing provided? **NO**

Note: Royco is prepared to provide 2 weeks of housing in the hotel property either upon arrival or prior to return (at no cost) if necessary to coincide with the monthly rental dates. We can assist to accommodate the best arrangements once we know the actual dates.

Cost of accommodations: **Approximately \$250.00 - 300.00 per month**

Housing Deposit: **Unknown at this time** Cost: \$

Use the space below to describe the housing, including what is the assistance in the housing search, type of housing, number of persons per room, cooking facilities, proximity to job site, conditions of deposit refund, etc.:

We will make every effort to find available shared housing alternatives for the students prior to arrival. General Manager will assist to coordinate housing and sourcing inexpensive household items as required. Details will be provided during communication with students while coordinating their travel dates and arrival arrangement.

Use this space below for any **Additional Comments:**

There is a transit service available at minimal cost.

The General Manager will assist with the daily transportation needs.

There will be additional hours at a higher hourly rate with an expectation of cross training and work on Night Audit shifts.

We would of course ensure our requirements are the first priority but if feasible and the students desire to find additional employment hours the General Manager will assist to locate opportunities and will give them written permission to take on part-time hours with an alternative location/employer.

Y Summer Work & Travel

Participant Request

Company Information

Company Proyco Hotels / Super 8
 Address 309 N. 5th
 City Norfolk State NE
 Telephone 402-371-2500 Fax 402-371-5783
 URL
 EIN

Company Contact

Name Shirley Gibb
 Title Director Training Development
 Direct Telephone 403-253-2050
 Cell 403-708-6413
 E-mail sgibb@roycohotels.com

Workplace Location

If the SWT participant's workplace is at a different location, include information here.
 Address 527 South Webb Rd.
 City Wichita State KS ZIP 67207
 Telephone 316-686-3888 Fax 316-686-1548
 Contact Name Sondra Masknid
 Title General Manager
 Telephone 316-686-3888

Company Activities

Describe the company's activities. Provide information about number of employees, company size, etc. Attach promotional materials.
15 employees at property

Accommodations

Accommodation provided? Y N * Two Weeks
 House Apartment Other
 Rate Per week: Deposit required
 Utilities included? Y N
 Shared with others: TO BE DETERMINED
 Male Only Females Only Co-ed
 Furnished? Y N
 If accommodation not provided, describe assistance provided.
 * assistance in contacting and locating available accommodations following the two week provided accommodations

Transportation

Is transportation to the work provided?
 Y N Not applicable; On-site
 If transportation not provided, to get to work participant must:
 Is public transportation available? Y N
 Cars available to participants? Y N
 Bicycles available to participants? Y N
 Describe any other transportation options
Taxis, public transportation, public bus route

Experience with International Staff

Years company has employed international staff: 2 Years
 Has company ever employed international staff sponsored by the YMCA? Y N Not Sure
 Describe supervision provided
 - Dependant on communication and work skills
 - Monitoring and mentoring was needed
 Describe cultural and free-time activities available to international staff
 - Wichita State University
 - Downtown areas has historic sites and buildings
 - Museum
 Describe how international staff contribute to company
 - assisting in housekeeping and laundry
 - promotes diversity and expands everybody's cultural understanding

General Participant Requests/Information

Male Female Total: ONE (1) Drivers License Y N

Prefer Participants from (list countries): AUSTRALIA

Other requirements (English, experiences, etc.) Other certification/skills/experience required?
Very Good- Excellent English Skills, customer service experience an asset, basic mathematical skills an asset

Available Position 1

Position Title: FRONT DESK AGENT(**Night Auditor)

Responsibilities: See Job description attached. Note**: Will be cross trained and expected to work additional hours on Night Audit shifts (job description attached) at higher hourly rate. Some basic mathematical skills beneficial.

Hours/Week: 32-40 ** **Rate:** \$8.00 **Overtime hrs/wk:** N/A **Rate**
** Additional hours available on Night Audit shifts (higher rate)

End of Season Bonus: Y N **Amount:** —
Preferred Start Date: As soon as possible **Latest Start Date:** flexible

Preferred End Date: 12 months from start date **Earliest End Date:** 9 months from start date (negotiable)

Available Position 2

Position Title:
Responsibilities:

Hours/Week: **Rate:** **Overtime hrs/wk:** **Rate**

End of Season Bonus: Y N **Amount:**
Preferred Start Date: **Latest Start Date:**

Preferred End Date: **Earliest End Date:**

Professional Affiliations

List any professional affiliation or memberships your company has, such as trade groups or chambers of commerce
Wichita Chamber of Commerce

References

Name
Title
Company
Relationship
Telephone
E-mail

Name
Title
Company
Relationship
Telephone
E-mail

Attach any materials you may distribute to international staff, training documents or other helpful information. Positions, pay rates, employment dates and other employment details are for informational purposes only. Actual Information will appear in a written agreement/contract between the employer and the Summer Work & Travel participant. If you have any questions, please feel free to give us an email or call... thank you for your time!!

Completed by Shubey Chiu Telephone 403-253-2050 Date Aug 6/08

Mail this form to: International YMCA, Attn: IES/SWT, 5 West 63rd Street, 2nd Floor, New York, NY 10023; or fax to: 212-727-8814 attn: CHAD or e-mail to: chiu@ymcanyc.org

JOB DESCRIPTION

JOB TITLE: Front Desk Agent – RHE Holdings #2, Inc.

EXEMPT POSITION: No

REPORTS TO: General Manager* / Property Manager* / Assistant General Manager* /
Front Desk Manager* (*delete as appropriate to the property)

Scope & General Purpose

To perform in a pleasant, professional and efficient manner Front Desk responsibilities achieving timeliness, accuracy of information and guest satisfaction as required by the management company and the brand.

Essential Functions

1. Reports to work on time as per schedule. Well groomed; name badge and proper uniform or appropriate attire as defined by company/brand policy
2. Practices customer service behaviors i.e. listening, initiative, responsiveness, cheerfulness, accommodation, courtesy, honesty and professionalism
3. Demonstrates good communication skills and helps ensure optimum communication between all shifts, departments, and management
4. Demonstrates positive team spirit providing assistance to other team members as necessary to achieve required standards of productivity and guest care
5. Makes decisions in the best interest of the property and in compliance with all applicable policies and procedures
6. Checks guests in and out in a cheerful, friendly manner, maintaining efficiency, accuracy and compliance with legal requirements, brand & company standards
7. Ensures accurate processing of charges and completes/balances end of shift reports with full handover to next shift
8. Sells guest rooms and services available as appropriate with understanding and application of yield management techniques
9. Supports marketing/sales/loyalty programs as required by the brand and/or the Company
10. Knows rates, locations, furnishings, amenities, and special features of all guest rooms and property
11. Shows rooms to prospective guests
12. Operates telephone switchboard professionally and efficiently, receives and transfers calls, takes guest messages thoroughly and accurately, and notifies guests of messages
13. Ensures timely wake up calls
14. Demonstrates competence in use of computer system
15. Takes and records advance reservations with accuracy, confirms as requested; knows status of reservations on a daily and future basis
16. Observes safe cash handling procedures required by brand and company policy and is responsible for cash drawer, cash, credit card and check transactions on shift
17. Maintains a clean and organized front lobby and front desk area
18. Monitors and records turndowns
19. Maintains breakfast area with fresh coffee, tea, and breakfast items; keeps area well stocked, clean, and organized, as applicable
20. ~~Works night audit shift as requested~~ * *
21. Conducts security checks as directed and maintains security of guests and building
22. Cleans guest rooms as requested or needed
23. Picks up litter in the parking lot and public areas as directed
24. Controls costs by properly using departmental supplies, water and electricity
25. Follows key control and security procedures
26. Understands and uses applicable brand and management company's standard operating procedures
27. Knows the hours of operation of the hotel facilities and is aware of/promotes amenities

28. Ensures safe use of chemicals and equipment in accordance with Material Safety Data Sheets (MSDS) and manufacturers' instructions
29. Knows how to use/is able to assist in the use of, equipment for the disabled
30. Knows all emergency procedures (fire, severe weather, bomb threats, guest accident/illness, etc.)
31. Turns in all lost and found items, tags and stores as directed by management
32. Practices safe work habits and uses protective equipment where appropriate
33. Reports all guest complaints to direct supervisor
34. Reports items/areas needing maintenance as per property policy
35. Reports immediately to direct supervisor all unlawful or suspicious activities
36. Attends and participates in staff meetings, safety meetings, training classes, etc.
37. Abides by all rules and regulations of the company and brand
38. Promotes brand at all times
39. Keeps all Company business confidential (on and off duty)
40. Performs other such tasks as may be assigned or authorized by the direct supervisor or General Manager
41. Ensures accurate and timely completion of reports as applicable to position

Qualification requirements: To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skills, and/or abilities required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

A. Education and/or experience

- Average education level

B. Language skills:

Must be able to read, write, speak and understand English; write reports with proper format, punctuation, spelling, and grammar; speak with poise, voice control and confidence using correct English and pleasant voice tone.

C. Math Skills:

- Must be able to add, subtract, multiply and divide

D. Physical demands: The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Requires bending, stooping, the mobility to climb stairs and frequently lift and/or move objects weighing up to 10 lbs. and occasionally lift and/or move items weighing up to 50 lbs. Requires hand and eye coordination and manual dexterity.

Specific vision abilities required by this job include close vision, distance vision, and the ability to adjust focus.

E. Computer Skills

- Ability to learn/be proficient in use of Property Management System

F. Supervisory responsibilities – List the titles of positions supervised:

None

G. Financial responsibilities – List monetary/accounting responsibilities applicable to this position:

Responsible for cash drawer during shift, accurate processing of charges, collection of payment and preparation of pay-in.

Responsible for balancing the shift/the day as applicable.

H. Work environment – the work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Noise level is affected by number of guests arriving/departing and number of telephone calls.

I have read and understand the functions of the job description for my position and am willing and able to perform all functions of this position with or without reasonable accommodations. I understand that certain items in the job description may not be applicable to all properties. I understand that it is my responsibility to advise my employer and provide appropriate medical documentation as required to support a request for reasonable accommodations to enable satisfactory completion of essential job functions. I understand that this job description is not an employment contract, implied or otherwise, and the employment relationship is at-will. I further understand that I have an obligation to take advantage of the complaint reporting procedure and to report any unwelcome sexual or other unlawful harassment in accordance with the Unlawful Harassment Policy.

Employee Signature

Date (mm/dd/yy)

The company reserves the right to modify, interpret, or apply this job description in the company's sole discretion.

- Copy to employee
- Copy to employee file

JOB DESCRIPTION

JOB TITLE: Night Auditor – RHE Holdings #2, Inc.

EXEMPT POSITION: No

REPORTS TO: General Manager* / Property Manager* / Assistant General Manager* /
Front Desk Manager* (*delete as appropriate to the property)

Scope & General Purpose

To perform in a pleasant, professional and efficient manner Night Audit responsibilities achieving timeliness, accuracy of information, guest satisfaction and security of the building as required by the management company and the brand.

Essential Functions

1. Reports to work on time as per schedule. Well groomed; name badge and proper uniform or appropriate attire as defined by company/brand policy
2. Practices customer service behaviors i.e. listening, initiative, responsiveness, cheerfulness, accommodation, courtesy, honesty and professionalism
3. Demonstrates good communication skills and helps ensure optimum communication between all shifts, departments, and management
4. Demonstrates positive team spirit providing assistance to other team members as necessary to achieve required standards of productivity and guest care
5. Makes decisions in the best interest of the property and in compliance with all applicable policies and procedures
6. Checks guests in and out in a cheerful, friendly manner, maintaining efficiency, accuracy and compliance with legal requirements, brand & company standards
7. Ensures accurate processing of charges and completes/balances close of day reporting with full handover to next shifts
8. Sells guest rooms and services available as appropriate with understanding and application of yield management techniques
9. Supports marketing/sales/loyalty programs as required by the brand and/or the Company
10. Knows rates, locations, furnishings, amenities, and special features of all guest rooms and property
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